



# Tranquillity

Port Owen Drive  
House 50b  
Veldrift

[www.portowenaccommodation.co.za](http://www.portowenaccommodation.co.za)

## Booking details:

Once you have confirmed dates are available, your booking will be confirmed once a 50% deposit has been received.

## Deposit details are as follows:

Clifford Rauch

Prestige Account

Bank: Standard Bank

Account Number: 073271985

Reference: **Booking name used with date and month**, example Rauch12/24.

Proof of payment must be made to [cliffordrauch@oliphantskop.co.za](mailto:cliffordrauch@oliphantskop.co.za)

## Arrival

On arrival contact Delene on, she will open the house, ensure that everything is in order and hand over the keys.

Please ensure everything is to satisfaction and that you familiarise yourself with the layout of the house.

## General details

**Outside cushions and pillows** as well as **extra linen** will be stored in the bedroom that faces onto the splash pool. Please ensure pillows are tied to the seats and are removed in the evening before closing up the house as the wind will blow them into the water.

The **Electrical distribution board** is found in the games room, in case of trips please turn all switches down and back up one at a time identifying what the cause is.

The **oven** is operated by holding the 2nd switch on the left in, while pressing the plus button to set the desired time that you would like the oven on, once the timer has come to an end, the alarm will sound and you can press stop to silence it.

Ensure that you **lock the house and front gate** when leaving the property or going to sleep at night, theft is not known in the area, however as a precaution we advise you do so.

### **Breakages**

Please report any and all breakages to Dalene on departure, this will be deducted from the key deposit or will be invoiced to you after your stay.

Candles and matches can be found underneath the television in the draw.

### **Boat Launching and rules**

**Launching** can be done at Port Owen Marina, just continue straight up the road that you came in on.

**This canal is a no wake zone**, so ensure not to make any wake until you have reached the river.

Familiarise yourself with the **zoning** of the river with regards to recreational areas and fishing areas as designated by the local Municipality.

**Dishwasher and washing machine** available, however own product will need to be purchased.

**Remotes** for the aircon and television will be on the coffee table in the lounge

**Jacuzzi switch** is on the side of the Jacuzzi, just switch it on and off at the box, do not attempt to change heat setting or alter the control settings.

### **Emergency Contact Numbers**

**Laaiplek Police Station: 022 783 8020**

**Ambulance: 0227134590**

**Water safety NSRI: 112**

**Closest Hospital Vredenburg**